

James Lloyd

Bio

James is the current president of 9 Screens International and is a featured keynote speaker and organizational training and development consultant whose powerful keynotes and training sessions have captivated audiences around the world. James' unique storytelling ability pulls in the audience with humor, insight and motivation. His most requested topics specialize in customer service, leadership and organizational issues.

James has an extensive background in the healthcare industry with the ability to envision, create and implement finely-honed motivational presentations designed to educate and challenge conference event attendees in a relaxed and interactive environment.

James can present seminars to hospitals, insurance agencies, educators and private clinics that focus on a broad range of topics - from personal potential to customer service - inspiring performance and addressing industry-specific concerns, including malpractice and patient services.

James has published two books, *I'm on Fire, Watch me Burn!*, and *Torch Tips for a Luminous Life* and has developed and delivered three **Continuing Education (CE)** courses utilized by health insurance agents to fulfill State of California continuing licensure requirements.